

# A Formula for Success



“Since the program began, **our product consistency has improved** and this improved the care and service we provide.”

— Kathy Grover, MBA  
Director of Nutrition Services  
Nationwide Children's Hospital

“Our technicians are not only **better at what they do**, they take great pride in what they do.”

— Letitia Hess, MS, RD, LD  
Senior Clinical Director, Nutrition Therapy  
Cincinnati Children's Hospital Medical Center

“The training **exposed our staff to the highest standards** and increased their engagement with their important role.”

— Susan Konek, MA, RD, CSP, CNSC, LDN  
Director of Clinical Nutrition  
The Children's Hospital of Philadelphia

## Our Formula/Human Milk Technician Certificate Program improves formula and human milk room performance.

A proven success in a growing number of hospitals, Columbus State's Formula and Human Milk Technician Certificate Program reduces errors and increases staff morale. This 21-hour program is customized to meet the needs of your formula/human milk room staff and facilities.

**COLUMBUS STATE**  
community college  
**Center for Workforce Development**

For more info, contact Charles Boltwood  
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[csc.edu/formula-tech](http://csc.edu/formula-tech)



**CardinalHealth** Program supported by a grant from Cardinal Health Foundation